



PRAJA

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What is PRAJA?

The Project Praja (The Citizens) is an effort to bring government close to the people empowering them through IT.

This project has been implemented in West Godavari District of Andhra Pradesh by the District Collector.

SERVICES OFFERED



1. Online Filing of Complaints and Grievance
2. Online Application Registration
3. Issuance of certificates
4. Issuance of Land Records
5. Online Auctions and Biddings
6. Online Mandle (Market) Rates
7. Payment of Dues
8. Easy Access to Information
9. Matrimonial Services
10. Online Civil Supplies Allotment
11. Tele Medicine
12. Tele Agriculture



13. Consumables Management

14. Forms Download

15. E-Education



Online Filing of Complaints and Grievance

citizens need not go to the authorities personally to complain about the issues



Online Application Registration

Citizens just need to come to the Praja kiosk and apply online. They get their acknowledgement number and the rest is taken care of. The module provides for online forwarding, transmission, handling and disposal of such requests, and would therefore minimize the disposal time and the concomitant citizens effort to get their cases redressed.



Issuance of certificates

The citizen need not go to the Mandal Revenue Office, but can apply directly at the Praja Kendram, from where the request is transmitted online; the certificates would be prepared and would be made available to the applicant



Issuance of Land Records

Land records contain various useful data such as soil type, irrigation details, trees, crops grown, crop yield etc.


The project Praja envisages putting this data into the public domain to support development of citizen centric land records systems .



Online Auctions and Biddings

The kind of product that can be put for auction may include agricultural commodities, farm implements, land or buildings-literally anything that a rural household would like to buy or sell in the rural areas.

The project envisages filling in these information gaps and allow the citizens enjoy the facility of posting their products, for online auctions at any of the Praja kendrams



Online Mandle (Market) Rates

kendram will upload the market rate prevailing in their area which would then be available to everybody else. The rates in other markets elsewhere in the state would also be available for the citizens to watch the trends and make the right decision after weighing all options.



Payment of Dues

The Praja Kendrams envisage offering paying dues (electricity bills, telephone bills, land revenue) facility to the citizens so that while transacting other services they can clear off their pending accounts as well.



Easy Access to Information

Praja kendrams through the District portal would allow access to all kinds of value information to the citizens not just with respect to the government programs but also would allow access to the databases like old age pensions, ration cards, multipurpose household survey records, beneficiaries under various self-employment schemes, children database, civil works and so on



Matrimonial Services

A huge record of eligible brides/grooms is created making search for life partners easier and cost effective.



Online Civil Supplies Allotment

The Public Distribution System through a string of fair price shops (FPS) provides access to the citizens to many essential commodities



Tele Medicine

when expert advice is needed and instead of the patient traveling all over, the request can travel on wire and the right prescription can be obtained in return.



Tele Agriculture

The only thing the farmer needs to do is to come to the kendram and place his question for an answer from the experts. Some of these are million dollar questions and a timely redressal can greatly affect productivity.



Consumables Management

The management and procurement of consumable required by various wings of administration including the primary health centers is being provided through the Praja Kendrams.



Forms Download

The Praja Kendram would act as a one-stop shop for downloading all various forms



E-Education

The digitized inputs on computer enabled education would also be made available in due course so that the analytical and thinking abilities of rural students are enriched opening to them the advanced frontiers of knowledge. The Internet, being the worlds' biggest library, would also help the citizens gain access to a new world of information.



Conclusion

Praja Rural E-Seva Project of West Godavari District of Andhra Pradesh, we learnt about the various services from the Government offices that can be carried to the people by people participation.



REFERENCES:

1. <https://ezexplanation.com/content/praja/>



QUESTION

