



Ekal Seva Kendra

"Bringing Governance to Your Doorstep: The Ekal Seva Kendra Initiative"

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Introduction

- Also Known as Common Service Centers (CSCs)
- launched by the Haryana Government in February 06, 2008, with a mission of providing time-bounded, hassle-free, single –point delivery of service in a professional and citizen friendly environment.
- To achieve this mission, separate counters have been opened with a seven-node Local Area Network in and around the district.



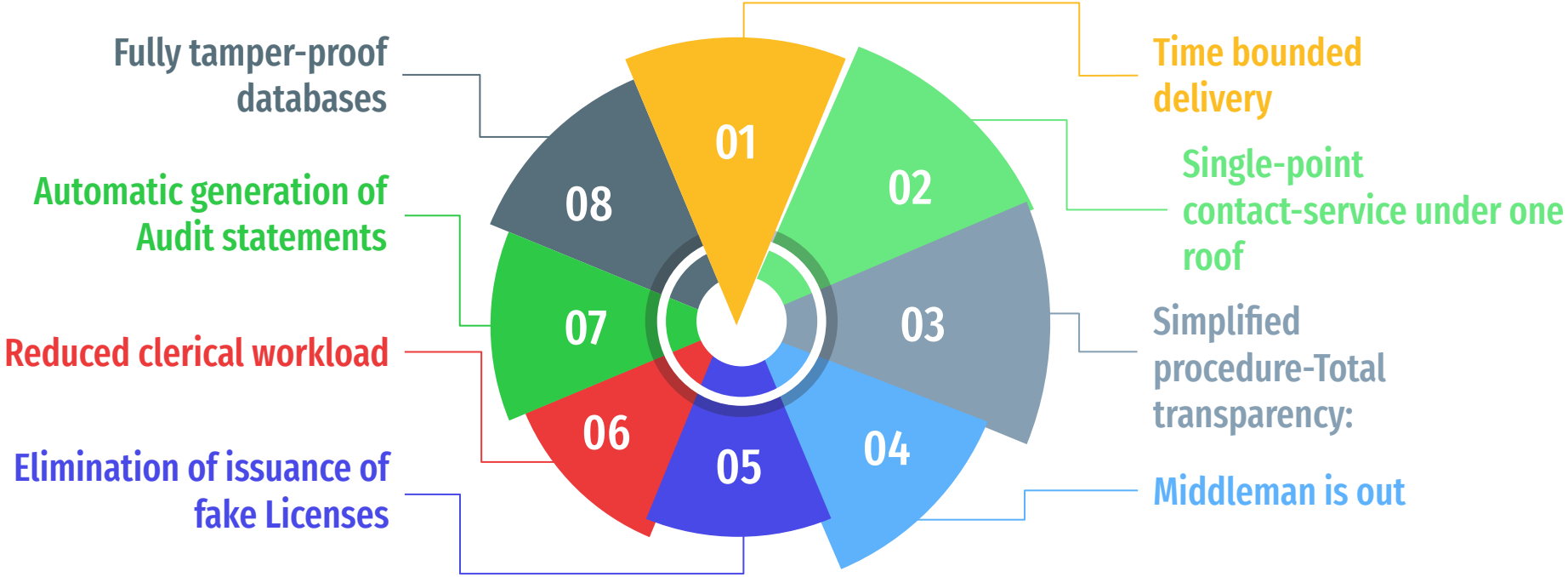
Services

"Convenient Access to Essential Government Services: Common Service Centers in Haryana"

1. Driving licence
2. Conduct Licenses
3. Vehicle registration
4. Caste certificate
5. Residence certificate
6. Nakal (Revenue document) service.
7. Birth and death certificate.
8. Passport application acceptance service.

Additionally, ESK assists with distributing application forms, conducting medical examinations, capturing applicant photographs, and delivering certificates .

Objectives



Operational Aspects

1. Sarathi

It is a software to help with getting driving licenses. People can choose when they want to take their driving test using this software. It's designed to work smoothly with different parts, making sure licenses are given out on time. It also helps keep track of money and makes reports for checking everything is done correctly. It's an all-in-one solution for managing the process of getting a driving license.



SARATHI DASHBOARD

35 STATES

1363 TOTAL RTOS

1344 ENABLED RTOS

[view more](#)

Financial Year

YEARS

SELECT

FROM DATE

01/03/2024

TILL DATE

24/03/2024

Calendar Year

STATE

All Sarathi-4 Impl

RTO AUTHORITY

Select RTO

[License/Application Statistics](#)

[BRAP\(EoDB\) Statistics](#)

Digitized Learner Licenses (All over India - Cumulative till date): **18,43,02,862** [Explore](#)

Digitized Driving Licenses (All over India - Cumulative till date): **20,24,33,907** [Explore](#)

Digitized Conductor Licenses (All over India - Cumulative till date): **17,19,087** [Explore](#)

Digitized Driving School Licenses (All over India - Cumulative till date): **39,369** [Explore](#)

Revenue Collection (All over India): **14818.38 Cr** [Explore](#)

2. Vahan

"Vahan: Streamlining Vehicle Registration Online"

Vahan is a software or web portal to handle vehicle registration related tasks. It offers online security for documents and lets applicants schedule vehicle inspections. Plus, it can generate various reports instantly for District administration and other agencies such as police and insurance companies. It's a comprehensive solution for managing vehicle registration processes efficiently and securely.

3. Certificate

The Kendra in Haryana has implemented software to issue certificates for Caste, Birth and Death, and Haryana Residence. If documents are verified, certificates are issued immediately. For non-verified documents, certificates are issued within a set time after verification by the concerned officer. This ensures efficient and timely issuance of certificates to residents.

4. Nakal

Nakal (duplicate copies) of Jamabandies, Mutations, and Khasra Girdawari are issued within a specified time frame. These duplicates are generated from both online computerized data and manual records. In case of lost documents, residents can request nakals or duplicates through Ekal Kendra which ensures efficient access to necessary land-related documents for individuals requiring them.

5. Passport

Passport applicants are provided with a computerized file reference number. Once their applications are scrutinized, they are electronically forwarded to the Regional Passport Office for the issuance of passports. This process ensures a streamlined and efficient handling of passport applications, enhancing the overall passport issuance process.

Self Sustainability

- The project, similar to 'Haryana Registration Information System (HARIS)', has been established without government funding.
- It's supported financially by the District Red Cross Society, covering all operational expenses, including personnel costs.
- Users are charged a nominal fee for services provided, which includes additional facilities like on-the-spot blood group testing, government forms, photographs, document lamination, traffic rule booklets, and file folders.

References:

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- Unknow. (2022, October 3). *e-DISHA Ekal Seva Kendra – Citizen Centric e-Governance* [cesigegov.org/egovernance_pdf/11_86-94.pdf](https://www.sigegov.org/egovernance_pdf/11_86-94.pdf) · *e-DISHA Ekal Seva Kendra – Citizen Centric e . . . and to act as focal point*. pdfslide.net.
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Thank you!